

Fall Update!



Welcome to fall in NB! The mornings are certainly refreshing now and the beautiful colours of fall are appearing. I wanted to take this opportunity to update everyone on some of the changes here at your Credit Union as well as some of our new services and enhancements that you can look forward to over the next few months.

Commercial Department

It is certainly with mixed feelings that we announce that Andy Taylor, Commercial Lending Manager is retiring from PCU, after over ten years with us, on October 2nd. Andy will be missed by all of us!

Coming on board with Progressive are Angela Stewart, Senior Commercial Account Manager, who will be replacing Andy and also new to our Commercial Department is Rachel MacKay our Commercial Banking Associate who joined us in June when Karen Needham retired.

Please join with our Progressive Team in wishing Andy well in his retirement and giving a warm welcome to both Angela and Rachel.

Woodstock Branch

We are very pleased to welcome Tanner Gallant to the position of Member Service Representative at our Woodstock Branch. Tanner started with us in June and has been a great addition to our Team!

"What's New at PCU?"

Member Direct – Collabria Integration

Effective September 15th you are now able to add your Collabria Credit Card to your on-line banking so that with one click you can log onto the Collabria account to see balances, transactions and statements just as you would with logging on to the Collabria site. Instructions are available on our web site or you can contact any of our branches for assistance.

Member Direct Small Business

On October 5th we will be offering Member Direct Small Business, this new service offers a tailored online solution to meet the unique needs of our business members – from allowing multiple users to login to one account, to providing peace of mind with transaction management with dual signature support, to consolidating multiple accounts into one login. Please reach out to us for more information and to get signed up for this convenient service.

COMING SOON:

ClickSwitch

We will be able to offer a new option on our new accounts which is a fast, secure, free way to switch your automatic payments and direct deposits for a 90 day period after account opening. This will make it easy for members to do all of the time-consuming transfers in one convenient spot.

Mobile Wallet

Want to make payments using your mobile device? Well this is coming soon. We should be live prior to the end of 2020! We will announce dates and details as they become available.

New Member Service Packages

We have been working on updating our Member Service Packages for a few months now and we are close to being able to launch our new packages which will include more e-transfers in our transaction mix. We will be transitioning our current packages to the best match once everything is completed. Details

will be made available in the very near future.

Additionally, it is anticipated that we will be making announcements on new Business Packages in early 2021.

Online Account Openings and Online Lending

We have signed on to a new service offering for a new online account and lending platform so that full applications for both can be done remotely. We anticipate that this will be up and running by early 2021.

We have all had a lot of changes and we will continue to update you as things move along watch in-branch, and our website and Facebook pages for updates.

Progressive Credit Union AGM

Unfortunately, due to Covid-19 we have been unable to schedule a face to face AGM for Progressive this year. The 2019 Annual Report is available both in branch and on our website for your information. We plan to hold our AGM as soon as we can assemble together safely. The Progressive By-Laws require we be face to face for voting purposes and this will be something we will look to change at the AGM so that virtual meetings could be held in the future if need be.

Thank you everyone for continuing to take care of us and each other by respecting the physical distancing! If you need anything or have any questions or concerns please contact us at 458-9145 or at progressivecu@progressivecu.nb.ca.

Take Care and Be Safe,
Rhonda Calhoun
CEO, Progressive Credit Union