

It's time for a new password.



As a part of new industry security standards, you will be required to update your personal Online Banking credentials from the traditional PAC (Personal Access Code) to an alphanumeric password. You can manually change your PAC from within your Online Banking account; if you're using a desktop, navigate to Profile and Preferences and select Change Personal Access Code. In the mobile app, selecting Settings will offer the option to Change Personal Access Code. After a certain period of time, members will be required to update their PAC to ensure proper security protocols.

Your new Strong PAC:

- **Must be between 8-20 alphanumeric characters in length;**
- **Must include at least one upper and one lowercase letter; and,**
- **Must include at least one number.**